



- The acquisition of vouchers or gift checks will be made through the website www.1881hotelbalneariovichycatalan.com. To do so, the desired voucher(s) should be selected, the purchase form completed, and payment made by credit card. After the payment is processed, the buyer will receive the corresponding invoice and voucher receipt, which will be sent to the email address provided by the buyer. If the recipient of the gift is not the same as the buyer, this should be indicated in the form.
- Vouchers for 1881 Hotel Balneari Vichy Catalan can be exchanged for specific services, always with a prior reservation through the channels indicated on the voucher. The availability of services not previously reserved cannot be guaranteed.
- It is essential to present the gift voucher when enjoying the reserved service.
- Gift vouchers are valid until September 30, 2026.
- In case of loss, theft, or destruction of the gift voucher, 1881 Hotel Balneari Vichy Catalan is not responsible for its replacement. Gift vouchers are bearer documents, and therefore, we decline any responsibility for fraudulent use without the owner's permission.
- If any of the services purchased with a gift voucher cannot be offered at the time of the reservation due to its removal from our offer or limitations in our facilities, we will offer a date change (without applying the expiration period if necessary) or an alternative service of equal or higher value.